

Manor House Dental Practice Terms & Conditions

Treatment Plans

Prior to commencing any dental work, we will provide you with a comprehensive treatment plan outlining the recommended procedures and the estimated costs. Please be aware that modifications to your treatment plan may become necessary during the course of your care, depending on your clinical condition. We would inform you of any necessary changes, the options available and the costs involved.

Estimates

Our fees are structured to reflect the amount of time required for each treatment and to ensure we maintain the highest standards of cross infection control.

All estimates provided for dental treatments are valid for a period of six months from the date of issue. Please note that all fees are subject to an annual review.

Payment

We kindly request that payment is made on the day the treatment is received. We accept payment by cash, Visa, MasterCard, and debit cards.

Finance options

For your convenience, we offer interest-free credit through a third party. They offer repayment over a period of six, ten or twelve months. The minimum amount is £250. Please speak to a member of the team for further details.

Denplan Essentials Plan

Denplan Essentials is a cost spreading scheme for your examinations and hygienist appointments. Members are entitled to a 15% discount on dental treatments, excluding laboratory fees, cosmetic treatments, orthodontics and anti-snoring devices.

All patients must be assessed and deemed dentally fit before joining the Denplan Essentials plan.

Discounts

Please note that all discounts apply to clinical time only and do not include any laboratory fees.

Cosmetic Treatments & Orthodontics

Please be aware that certain exceptions apply to cosmetic treatments, such as orthodontics and anti-snoring devices.

In-house Dental Offers

For terms and conditions specific to individual dental offers, please refer to the details provided for each offer.

Our right to refuse treatment

We reserve the right to refuse service to anyone who is:

- **Intoxicated:**

A person who is visibly drunk will be refused service.

- **Exhibits disruptive behaviour:**

Patients who are loud, aggressive, or behaving inappropriately can be turned away.

- **Safety concerns:**

If we believe a patient poses a safety risk to themselves or others.

t: 01904 **797434**

f: 01904 **789611**

12 Boroughbridge Road, York YO26 5RU
www.manorhousedentalpractice.co.uk

- Violation of policies:

Refusing service for failure to comply with established practice policies such as our health and safety rules.

- Inability to pay:

We may refuse service to someone who appears unable or unwilling to pay.

t: 01904 **797434**

f: 01904 **789611**

12 Boroughbridge Road, York YO26 5RU
www.manorhousedentalpractice.co.uk